

**Soft-Train**



*At Soft-Train  
Technology Works*

# Business Analysis Fundamentals (3 Days)

**COURSE GOAL:** Effectively define and complete projects to deliver the right solutions to all stakeholders. Implement the right solutions for all future projects and initiatives.

**PREREQUISITES:** None.

**LEARNING OBJECTIVES:**

Upon completion of this course the student will be able to:

- Grasp functional skills, knowledge and competencies of a business analyst
- Evaluate a business case, initial risk assessment and decision package
- Learn the foundational skills in requirement planning and management

## KEY TOPICS:

### I. Emerging Trends in Business

- A. Data, Information and Knowledge
- B. Return on Investment Technology

### II. Understanding Business Processes

- A. The Past, Present and Future of Business Process Redesign'
- B. Business Process Modeling Approaches

### III. Changing Business Processes

- A. Selecting a Target
- B. Representing Information and Knowledge
- C. Redesigning Business Processes

### IV. Technology Based Business Process Implementation

- A. Using IT to Enable New Process Designs
- B. Redesigning Little Italy Restaurants

### V. Advanced Technology Issues

- A. Database Design Concepts and Issues
- B. Object-Oriented Design Concepts and Issues
- C. Business Process Automation with ASP